

VIAGE CLOVER CLUB RULES – GENERAL TERMS & CONDITION

The Program

- The VIAGE Clover Club was launched in January 2025. Following a qualification phase running from January to August 2025, the first Clover Night took place on October 3, 2025.
- To qualify, a member **must have won a Grand Jackpot within a four-month reference period.**
- After this qualification phase, the winner is invited to a VIAGE Clover Event and becomes a member of the VIAGE Clover Club for a **period of four months**, starting from the date of the event.
- By joining the Clover Club, members **fully and unconditionally accept** these rules

Clovers, Levels & Progression

Each **Grand Jackpot** won awards you one **Clover**:

- **Green** = 1st Grand Jackpot
- **Red** = 2nd Grand Jackpot
- **Purple** = 3rd Grand Jackpot
- **Blue** = 4th Grand Jackpot > **unlocks the Clover Grand Prize**

Once a member collects all **four Clovers**, they win the **Clover Grand Prize**. After this, the Clover counter is **automatically reset to zero**, and the member is not eligible for the program for **12 months** from the date of the prize.

Clovers may not be exchanged, sold, or transferred under any circumstances.

Eligibility

The VIAGE Clover Club is **strictly reserved** for persons who are:

- **21 years** or older,
- Registered as **members** of Grand Casino Brussels VIAGE,
- Holders of a **valid ID**,
- **Winners of at least one Grand Jackpot** (€16,000 minimum) **on a Clover Link machine since January 2025.**

Persons **excluded by Grand Casino Brussels VIAGE or the Belgian Gaming Commission** at the time of eligibility or award cannot participate.

Membership Duration

- The VIAGE Clover Club officially started on **1 January 2025.**
- Membership is valid **until all four Clovers and the Grand Prize are obtained.**
- Between two VIAGE Clover Events, if a member does not requalify, their membership is **temporarily put on hold**. This pause can last **up to 12 months**. If no new jackpot is won within that timeframe, the membership is reset.
- After winning the Grand Prize, members may **re-enter the program after 12 months**, provided they win a **new Grand Jackpot.**
- The Clover counter is **reset to zero** after the Grand Prize is awarded.

Loyalty Program Upgrade

Each Grand Jackpot **moves the member up one level** in the VIAGE loyalty programme, valid for **4 months** following participation in a Clover Event.

- **Bronze > Silver**
- **Silver > Gold**
- **Gold > Diamond**
- **Diamond > Exclusive benefits + personalised service** from our team

Rewards & Benefits

- Rewards **cannot be exchanged or converted** into cash.
- VIAGE Clover Club members can enjoy **exclusive advantages**, including:
 - **Personal, non-transferable invitations** to VIAGE Clover Club Nights
 - Win **privileged access** to shows and events at THE VIAGE and Unique experiences at VIAGE CHILL, VIAGE GRILL, and the Rooftop.

Additional rewards and surprises will be announced during exclusive evenings.

VIAGE Clover Club Events – Exclusive Events

- **Three VIAGE Clover Club Events** are held **per year**.
- Invitations are delivered **personally** (in person or by email).
- **Clover Grand Prize winners** are announced during these events
- In the event of **non-attendance**, the loyalty programme upgrade is **not applied**. All other benefits are granted automatically. If needed, members may contact staff to collect their Grand Prize.

Fraud & Exclusion

Any **abuse, fraud, deception, or attempt to manipulate the program will result in permanent exclusion** from the VIAGE Clover Club. Grand Casino Brussels VIAGE reserves the right to extend this exclusion to family members or people living at the same address, for this or future programs.

Communication, Image Rights & Data Protection

- Participants agree to receive **commercial communications** from Grand Casino Brussels VIAGE.
- Winners authorise Grand Casino Brussels VIAGE to use their **name and photo** for promotional purposes related to the Clover Club.
- Grand Casino Brussels VIAGE is the **sole recipient** of participants' personal data.

Force Majeure & Applicable Law

- Grand Casino Brussels VIAGE cannot be held responsible for cases of **force majeure** or circumstances beyond its control requiring the program to be **shortened, extended, postponed, amended, or cancelled.**
- All decisions by Grand Casino Brussels VIAGE regarding eligibility, irregularities, or disputes are **final and binding.**
- These rules are governed by **Belgian law.** Any dispute falls under the exclusive jurisdiction of **the courts of Brussels.**